

## QUALITY POLICY OF THE CARGO NAVIGATOR GROUP

The main goal of the CARGO NAVIGATOR GROUP is to provide services in the area of international transportation and freight forwarding in accordance with the requirements of clients and interested parties.

We implement the understood quality policy as follows:

1. Individual and flexible approach to the requirements of clients and interested parties.
2. Cooperation with the contractor at all stages of the order.
3. Employment of personnel with necessary theoretical knowledge, qualifications, and high practical skills and who are dedicated to continuous improvement.
4. Determination of responsibilities and authorities for each level of management and direct performers.
5. Fulfillment of legal and industry requirements.
6. Fulfillment of the requirements of the PN EN ISO 9001:2015 standard and continuous improvement of the effectiveness of the quality management system.

The Owner of the Company ensures that the policy is communicated and understood within the CARGO NAVIGATOR GROUP and is reviewed in terms of its ongoing relevance.

We understand and accept the requirements of clients and interested parties and act with a sense of utmost responsibility for the quality of our work.

By implementing and maintaining the Quality Management System in accordance with the PN EN ISO 9001:2015 standard, we confirm the credibility of the actions we undertake and the results we achieve.

Approved on 03.03.2023